

Competencies that are addressed:

Primary Competency Categories:

• **Adaptability**— Open-minded to new ideas. Demonstrates flexibility when faced with changes in work expectations and environment. Responds to situations while maintaining a positive attitude.

• **Teamwork**— Organizes work tasks, people, and resources to deliver most effectively on organization goals.

• **Change Management**— Proactively seeks opportunities to redirect self, others, and the organization to achieve desired results.

• **Professionalism**— Projects an image of maturity and integrity that creates credibility.

Presenter: John Krugman, Dale Carnegie Training®, a graduate of Miami University (Oxford, Oh.) became associate with the Dale Carnegie® organization in 1974. He holds the position of Regional Sales Manager for Dale Carnegie Training of Greater Cincinnati, Northern Kentucky, Dayton and Indianapolis, which was recognized in 2006 as one of the top 5 Dale Carnegie Training operations in the World. John was previously employed by Marathon Oil Company in their marketing division from 1971 to 1974. John has had the opportunity to conduct over 500 workshops for management, supervisory and sales personnel in the Greater Cincinnati Hamilton, Middletown and Wilmington areas. He has been the featured speaker for numerous clubs and professional organizations. He is a certified instructor in five Dale Carnegie Course programs. He has been instructing these programs for the past 25 years. In addition he has received top national individuals sales honors in 26 of the last 30 years. He brings with him 30 years of experience and insights of working with management.

The Miami County Chambers Small Business Council is a partnership of the Covington, Piqua, Tipp City, and Troy Area Chambers. This partnership offers our members advanced educational opportunities not typically available at smaller chambers.

“How to Thrive in Difficult Economic Times”

DATE: Tuesday, April 14, 2009 **TIME:** 4:00 PM – 6:00 PM

LOCATION: Hobart Corporation
Sales Training Center
701 S. Ridge Avenue, Troy, OH

Don't miss this opportunity to energize your professional growth and gain employee commitment through workplace learning and performance. Register today and put yourself on the road to success.

Please call or fax this response form to the Troy Area Chamber of Commerce
Tel: 937-339-8769 Fax: 937-339-4944

OR REGISTER ON OUR WEBSITE: www.troyohiochamber.com

Yes, I/we plan to attend the “How to Thrive in Difficult Times” workshop. This seminar that can energize your business, will be held on April 14, 2009 at Hobart Corporation “Sales Training Center” in Troy.

Name: _____ Title: _____

Name: _____ Title: _____

Name: _____ Title: _____

Company: _____

Address: _____

COST: Miami County Chamber Members: \$35.00 Non-Members: \$65.00

Reservations not cancelled by April 13, 2009 will be billed.

For further information, please contact the Chamber at 937-339-8769

Please make checks payable to Troy Area Chamber of Commerce.

405 SW Public Square, Suite 330, Troy, OH 45373

www.troyohiochamber.com